

Ramsay Health Care Referrer Newsletter



Mount Stuart
Hospital

Part of Ramsay Health Care

Ramsay Health Care UK's response to COVID-19

With the support of our teams and Consultants, Ramsay Health Care UK has provided an outstanding response to COVID-19 and our support to the NHS has been invaluable. To provide an overview of what this contribution looks like, we have provided:

- Access to over **1,000** beds and **100** operating theatres across **33** Ramsay Hospitals.
- Over **500** items of kit and PPE to NHS Trusts.
- **210** Ramsay team members volunteered or were seconded into the NHS.
- Treatment to over **65,000** urgent NHS referrals.
- Undertaken over **50** new procedures including urgent cancer surgery and chemotherapy services.
- Over **120** cancer services provided to maintain access for patients.
- Carried out almost **50,000** MRI and CT scans.
- Welcomed **900** new Doctors into our hospitals to help ensure the optimum provision of care.

How we are supporting the Trust

'When two teams become one' - how we are supporting the needs of the local healthcare community.

The COVID response national contract between Ramsay Health Care UK and the NHS will formally cease at the end of December. However, Mount Stuart Hospital will continue to support Torbay Hospital with patients suitable to transfer in a range of specialities plus diagnostic imaging.

We are incredibly proud of the partnership with Torbay Hospital and to play our part in an unprecedented crisis. New friendships have been formed, best practices shared and patients cared for to the highest standard.

It has been our pleasure to make all the staff from Torbay Hospital feel welcome at Mount Stuart Hospital, working together to ensure patients are given a smooth seamless experience.

We are looking forward to maximising our activity across all payor streams and welcoming a more structured approach to clinics and theatre in 2021.



Accessing Services

All of our services are running as normal but we do have some delays in certain specialities, this is due to the backlog caused by COVID-19. This is being addressed as we prioritise cases and streamline our services.

GP Education

After the success of the Zoom educational events we have decided to keep these going until the vaccine is fully available and we can be face to face again. Please find below the events already booked and I will send you an update each month with new dates/topics added.

12th Jan 2021	'Gallbladder - Symptoms & Surgery' Mr Stuart Andrews - Consultant General Surgeon
27th Jan 2021	'Common Skin Conditions of the Hand & Feet' Dr Tony Downs - Consultant Dermatologist
2nd Feb 2021	'Breast Update' (Including self-management after cancer, and latest genetic guidelines) Mr Michael Green - Consultant Breast Surgeon
10th Feb 2021	'Dizziness & Neck Lumps' Mr Philip Reece - ENT Consultant
3rd Mar 2021	'PV Bleeding whether Heavy Menstrual or Menopause' Mr Manpreet Singh - Consultant Gynaecologist
7th Mar 2021	'Hip & Knee Update' Mr Ben Holroyd - Consultant Orthopaedic Surgeon
20th Apr 2021	'Pain Management New/Revised NICE Guidelines' Mr Andrew Gunatilleke - Pain Management Consultant
28th Apr 2021	'Lower Back Pain & Spinal Update' Mr Henry Budd - Consultant Spinal Surgeon

GP Online (How to Refer)

The Ramsay Health Care Online Patient Referral system has been designed to allow you to refer private patients easily, quickly and securely to your Ramsay hospital of choice.

As well as being quick and easy to complete, using the online system will also help reduce your postage costs and speed up the referral process - all in a secure, online environment.

To make a referral, simply visit ramsayhealth.co.uk/patientreferral and complete the short form.

Your GPL and PPM

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